American Red Cross

FORT HOOD, TEXAS

Together we can save a life!

GENERAL BRIEFING

Revised 4/11/

MISSION

- Founded in 1881 by Clara Barton, the "Angel of the Battlefield"
- Chartered by Congress in 1905 "to act in matters of voluntary relief and in accord with military authorities as a medium of communications between the people of the United States of America and their Armed Forces."
- Operates under DOD directive 1330.5 and Army regulation 930-5.
- Mission: The American Red Cross is a

GROUPS SERVED:

- Active duty members of the U.S. Armed Forces
- Immediate family of active duty member or spouse
  (includes sole surviving relative or persons standing “in loco parentis” status
- Service member’s fiancée or fiancé
- Undeclared family member
- Reservist or National Guard when on active duty
- Civilians and their family members employed by or
  attached to the U.S. Armed Forces overseas
- Military Retiree or spouse
- Cadet or Midshipman of the service

COMMANDERS/FIRST SERGEANTS

1. Red Cross thanks you for helping deliver our
   messages - objectively and compassionately.
2. Please ensure your personnel take down our
   messages word for word.
3. Message paraphrases are not normally given out
   due to problems with confidentiality and duplication
   of service.
4. You may initiate a request for a Red Cross message or

COMMANDERS/FIRST SERGEANTS

TO REQUEST RED CROSS STAFF TO ACCOMPANY TROOPS ON DEPLOYMENT (Usually requires 1500 Troops or more) the following procedures are provided:

Unit Commander sends a request to:

Army Community and Family Support Center

Attn: CFSC-FSA (Templeton)
Summit Center
4700 King St
Alexandria, VA 22302
Fax: COM 703-681-7236/37

Telephone: DSN 761-7395/7387

COM 703-681-7395/7387

COMMANDERS/FIRST SERGEANTS

The request for support needs to identify the following:

- Unit identification and name of exercise.
- Total number of troops to be supported.
- Installation departing from and returning to.
- Inclusive dates of exercise and date requesting unit wants ARC staff to report to the requesting unit. ARC staff should accompany advance party to exercise site.
- Agreement to fund ARC staff support costs for the exercise including travel, per diem from the home station of the Red Cross staff member(s) to Washington, D.C. to the installation from which deploying and return to home station; uniforms, TA-50, training, billeting, meals at exercise location, equipment required to perform ARC functions.
- Identification and telephone number of a unit POC.
- Costs of transportation, training, uniforms, medical, billeting, meals, and all

Armed Forces Emergency Services

EMERGENCY MESSAGE SERVICE:

- Verifications for Emergency Leave - may be requested by the soldier, family member, or command; leave may be granted by command without Red Cross verification; leave decisions are made by the command, NOT the Red Cross; “in loco parentis” status means a person took the place of a parent and raised a soldier for 5 or more years, providing a home and full legal, moral and financial support - not just a babysitter. Red Cross is unable to obtain a report after the fact - after leave has already been granted.
- Emergency Messages include messages such as Births, Deaths, or Illnesses involving the immediate family, or Family Care Breakdowns. ALL RED CROSS MESSAGES ARE VERIFIED. Due to MINIMIZE conditions, only Emergency Messages may be sent to deployment areas.

Armed Forces Emergency Services

Routine Messages:

- Health and Welfare Reports (provided when there has been a breakdown in communication between a soldier and his/her family)
- Reports on Family or Financial Problems (may not require leave, but soldier needs to be made aware of situation quickly)
- Other reports may be sent, to include Transmittal of Funds, Welcome Home messages, Alive & Well, etc.

Above services provided via our Armed Forces Emergency
Services Center, Fort Sill, OK. For assistance, call
1-877-272-7337, 24-hours, toll-free!

Armed Forces Emergency Services
We'll be there.

Other Services include:

- Guidance and Consultation in confidence for personal and family problems

- Information – About obtaining hardship discharges, compassionate reassignments, government benefits.

- Referral - To other agencies when Red Cross is unable to assist.

Armed Forces Emergency Services

ACCESS TO FINANCIAL ASSISTANCE

Note: After duty hours, Red Cross provides access to funds from Army Emergency Relief or other military aid societies. These funds are provided in the form of a loan, repaid by allotment. During normal duty hours, soldiers or family members should contact their unit Command Financial Specialist for a referral to AER.

These funds are provided for:

- Emergency Travel
- To Avoid Privation

Access to these funds is provided by:

- Electronic ticket for airfare
- Western Union for other emergency needs

VOLUNTEER OPPORTUNITIES

For you or your spouse to become a volunteer:

ADULT VOLUNTEER PROGRAM

Volunteers serve in the various clinics and wards of Darnall Army Community Hospital. To attend the next Volunteer Orientation, call our office at 287-0400 for the date and time of the next class. Limited Paid Child Care is available up to 50 hours per month.

SUMMER YOUTH PROGRAM

Held in the summer for youth age 13-17. Applications may be picked up about 1 May..

VOLUNTEER DENTAL ASSISTANT

DENTAL ASSISTANT TRAINING

Administered by Red Cross & Fort Hood DENTAC.
Call 287-0400 for more information.

Free Volunteer Dental Assistant Training Program
on post for active ID card holders. Non-Licensed program with two courses per year. Candidates must:

- Be 18 or older with a diploma or GED
- Attend a Red Cross Volunteer Orientation
- Complete 75 hours of Red Cross volunteer service prior to start of course
- Hold a current CPR/First Aid certificate
- Interview for the program, which involves over

MID-TEX CHAPTER
RED CROSS SERVICES

Administered by Mid-Tex Red Cross in Belton, Te
Please call: 1-800-297-4280 to register for these
classes or for information about these services.

- **Health and Safety Classes (First Aid, CPR, AE**

Training, Babysitting)

- **International Social Services (Tracing misplac**
  sending messages, reunification of persons over
  separated due to war or civil strife)
- **Disaster Relief -Individual Family Assistance,**

and off-post.

All Disaster Assistance is free-a gift made availa
donations from members of our community.

RED CROSS ASSISTANCE ON DEPLOYMENTS

1. A Red Cross Rep is located at most deployment sites.
2. While on deployment, please ensure your family knows how to
   contact their local Red Cross in the event of an emergency.
3. Messages during deployment are typically limited to emergency
   messages regarding your or your spouses' immediate family, sole
   surviving relative, grandparents, or persons "in loco parentis" status.
4. If granted emergency leave, command may send soldier direct to
   location of emergency or back to home duty station at Fort Hood.
5. If spouse needs financial assistance, spouse should contact rear
   detachment Command Financial Specialist for referral to AER,
   or call Red Cross after duty hours. (If outside Fort

HOW IS RED CROSS FUNDED?

The American Red Cross is funded by …

- ❑ Contributions from Individuals and Organizations
- ❑ United Way
- ❑ Local Fundraising Activities/Events
- ❑ Grants – government & private industry
- ❑ Investment Income
- ❑ In-Kind donations
- ❑ Revenue generated through classes
- ❑ COMBINED FEDERAL CAMPAIGN - Please remember the Red Cross and designate your

FORT HOOD
AMERICAN RED CROSS

LOCATION: Bldg. 8640, Reynolds House (behind Warrior Way Commissary, just off Old Ironsides)

HOURS: 0800-1630, Monday-Friday

FOR EMERGENCIES: Call our Armed Forces Emer
Services Center, Fort Sill, OK:
1-877-272-7337 (24-hour, toll-free numb

FOR ROUTINE INFORMATION regarding voluntee
activities, classes, or other information, call 287-040
during normal duty hours. THANKS!